

GP Directors

Dr Emma Montague (F)
 Dr Jaysal Patel (M)
 Dr Philip Clayton (M)
 Dr Tisha Patel (F)
 Dr Toby Gillman (M)

GP's

Dr Cyriac Athappilly
 Dr Martha Brown
 Dr Kathy Hoffman
 Dr Sehrish Nazir

Dr Julian Birch
 Dr Suzanne Clayton
 Dr Caroline Morley
 Dr Richard Wood

**Berrycroft Community
 Health Centre**

**Business Director**

Mandy Barrett

Operations Manager

Rose Crombie

OUR VISION

“EMPOWERING OUR COMMUNITY TO ACHIEVE
 GREATER HEALTH AND WELLBEING”

Berrycroft Community Health Centre aspires to be a welcoming practice promoting dignity and mutual respect to all our patients and staff.

We listen to all feedback, good and bad, from our staff, patients, and members of the local community to enable us to practice in line with NHS healthcare guidelines.



Berrycroft Community Health Centre

2 Nimrod Street

Aylesbury

Buckinghamshire

HP18 1BB

Telephone: 01296 310940

Doors Open: 8am - 6.30pm

Phone Line Open: 8am - 6pm

Website: www.berrycroftcommunityhealthcentre.co.uk

Email: berrycroft.health@nhs.net

For any further information about the practice, please visit our website.

HOW TO BOOK AN APPOINTMENT

Most of our appointments are bookable on the day; we have found this is the most effective way for patients concerns to be dealt with and the best use of our resources.

ASK FIRST

The easiest way to access the practice for a consultation is online via the AskFirst App.

The AskFirst app is a digital assistant and can help patient to:

- Check your symptoms
- Obtain Self Care information
- Make general enquiries/admin requests
- Find Local Services

Along with on the day appointments, the surgery offers many other services; please visit the website for the full list of services offered.

www.berrycroftcommunityhealthcentre.co.uk

HOME VISITS

If you require a home visit from a GP, please call the surgery before 10.30am. This way we can prioritise visits and enable a clinician to visit you if appropriate

WHEN WE ARE CLOSED

If you require urgent medical advice when the practice is closed and it is not life threatening, call 111 or visit www.nhs.uk.

If it is life threatening, call 999 immediately.

REPEAT PRESCRIPTIONS

You can request repeat medications online via the NHS App or by emailing: prescription.berrycroft@nhs.net.

You can also request them in person by placing a request form in the dedicated drop off box on the wall to the right of the main surgery entrance.

Please allow 5 WORKING DAYS for your request to be processed.

NEW PATIENT REGISTRATIONS

If you want to register as a new patient, you can complete the forms either online or collect in person from the surgery.

If you chose to attend in person, you must supply photo ID and proof of address alongside the completed paperwork.

Please visit our website to use the postcode checker before submitting your registration.

Registrations for addresses outside of our catchment area will be rejected.

www.berrycroftcommunityhealthcentre.co.uk/new-patient—registrations

TRAINING PRACTICE

We are an approved training practice for postgraduate trainee doctors in General Practice. We often have GP registrars with us for 6 - 12 months, to gain more experience in primary care. Our GP registrars are fully qualified doctors who have previously worked in hospital settings.

DISABLED ACCESS

The practice has dedicated parking suitable for wheelchair users. The first floor can be access via a lift and disabled toilets are situated on each floor.

DATA PROTECTION

All the practice staff have an ethical and legal duty to protect patient information from unauthorised disclosure in accordance with UK General Data Protection Regulations (GDPR).

COMMENTS, SUGGESTIONS OR COMPLAINTS

If you would like to make any comments or suggestions to the practice, or make a complaint of any sort, please ask for a copy of our comments and complaints leaflet available from reception.